

Dear Partners:

We are sending this message out to give everyone we work with some good news for a change amidst all the uncertainty of the COVID-19 situation. Hero Data Services is not going anywhere, and we still have your back.

Per the executive order from Governor Cuomo, Hero Data Services employees will be working from home for the near future. However, please rest assured that all of our services will remain uninterrupted during this time, including:

- Technical support
- Web and email hosting
- Online backups
- Calendar sharing
- @QuotePlus
- Data conversion

The only change that affects you is that there will not be anyone to answer the phone immediately when you call. Please leave a message when you dial zero and someone will get back to you as soon as possible. If preferred, you can as always email support@herodata.com, which is monitored by all of our support reps.

Please do not hesitate to reach out us with any questions or concerns, and stay safe!

Thank you!